

Hall Rewards

FAQs

Q. How do I sign up?

A: No sign-up is necessary. Once you make your first purchase you will be sent an email inviting you to activate your Hall Rewards account. Simple, right? But make sure you provide your email address at the time of purchase.

Q. How are my points redeemed?

A: At the time of your visit, provide your email address and a Hall Team Member will apply any available discounts to your transaction. You have the option to choose how many points you wish to redeem.

Q. Is there a limit as to how many points I can redeem at one time?

A: No. You can redeem as many points as you have available in your account at the time of your transaction.

Q. Will my points expire?

A: Yes. Points expire 5 years after the date they were earned.

Q. Can I gift or transfer my points?

A: Yes. You can submit your request to transfer points through your Hall Rewards online account. There are no stipulations as to whom or how many points you can transfer.

Q. What is the difference between points and credits?

A: In short, points are earned based on the rate in which you spend. There are no limits to the amount of points you earn or redeem. Points can be redeemed when you purchase a vehicle, service your vehicle or purchase parts from the parts counter. Service Pick Up & Delivery credits are earned when you purchase a new vehicle.

Q. When do I earn points, credits or both?

A:

	Sales	Service	Parts
Standard Points	●	●	●
First Purchase Bonus Points ¹ (1,000 Points)	●	●	●
Military Bonus Points (1,000 Points)		●	
Pick Up & Delivery Credits	●		

Q. What can I use credits for?

A: On Service Pick Up & Delivery. One credit covers one round trip of Service Pick Up & Delivery. Ask one of our Hall Sales Consultants or Service Advisors how to schedule the most convenient way to service your vehicle.

¹Bonus points will only be awarded once for the first purchase made by a new customer at a Hall | MileOne Autogroup dealership.