

Hall Rewards

FAQs

Q. How do I sign up?

A: No sign-up is necessary. Once you make your first purchase you will be sent an email inviting you to activate your Hall Rewards account. Simple, right? But make sure you provide your email address at the time of purchase.

Q. How are my points redeemed?

A: At the time of your visit, provide your email address and a Hall Team Member will apply any available discounts to your transaction. You have the option to choose how many points you wish to redeem.

Q. Is there a limit as to how many points I can redeem at one time?

A: No. You can redeem as many points as you have available in your account at the time of your transaction.

Q. Will my points expire?

A: Yes. Points expire 5 years after the date they were earned.

Q. Can I gift or transfer my points?

A: Yes. You can submit your request to transfer points through your Hall Rewards online account. There are no stipulations as to whom or how many points you can transfer.

Q. What is the difference between points and credits?

A: In short, points are earned based on the rate in which you spend. There are no limits to the amount of points you earn or redeem. Points can be redeemed when you purchase a vehicle, service your vehicle or purchase parts from the parts counter. Depending on the credit, there are limits to how many you can earn and how they can be redeemed. For full details on credits please visit HallRewards.com.

Q. When do I earn points, credits or both?

A:

| | Sales | Service | Parts | Body Shop |
|------------------------------------------------------------|-------|---------|-------|-----------|
| Standard Points | ● | ● | ● | ● |
| First Purchase Bonus Points ¹ (1,000 Points) | ● | ● | ● | ● |
| Military Bonus Points (1,000 Points) | | ● | | |
| Pick Up & Delivery Credits | ● | | | |
| Body Shop Credits | | ● | | |

Q. What can I use credits for?

A: We offer two kinds of credits that can be earned: Service Pick Up and Delivery credits, covering one round trip per credit, and Body Shop Deductible credits, which can be applied toward any insurance deductible owed for a body shop repair.

¹Bonus points will only be awarded once for the first purchase made by a new customer at a Hall | MileOne Autogroup dealership.