MILEONE QUICK START PROMOTIONS

JANUARY 2017













AT HERITAGE AUTOMOTIVE

SECOND CHANCE // LETTER AND EMAIL





6324 Baltimore National Pike Catonsville, MD 21228

XXX XXX XXXX HeritageToyotaCatonsville.com

Dear <Customer First Name>,

Thank you for trusting us to take care of your most recent Honda service needs. For your car's health and the safety of you and your passengers, I'd like to get you back in here soon to have the additional services we recommended taken care of and get your Toyota On Track!

We'd like to offer you up to 30% off the <service type> service that was recommended for your <Vehicle Year> Toyota <Vehicle Model>. Plus, 10% off your next Oil and filter change.

If you would like to discuss this service in more detail with myself or your service advisor, <Service Advisor Name>, please feel free to contact us at xxx-xxxx.

Ron Filling

Ron Filling Service & Parts Director Heritage Toyota Catonsville



ON TRACK Keep your Toyota running

RECOMMENDED SERVICES
BY 1/30/17 AND RECEIVE SCHEDULE ADDITIONAL BY 1/30/17 AND RECEIVE

SCHEDULE ADDITIONAL

RECOMMENDED SERVICES
BY 2/30/17 AND RECEIVE

20% OFF

6324 Baltimore National Pike • Catonsville • HeritageToyotaCatonsville.com

10% CHANGE

Heritage Toyota Catons ville.com



RECOMMENDED SERVICES DISCOUNTS FOR YOUR TOYOTA



Keep your Toyota running

SECOND CHANCE // REMINDER TEXT



Reminder text from service advisor offering to extend offer for declined recommented services.

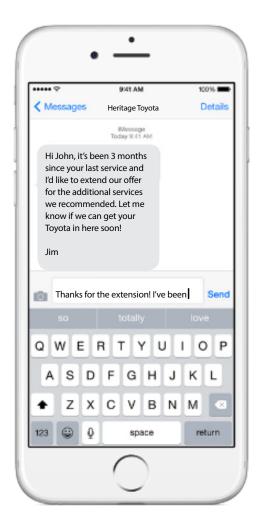
Example A

Hi John, it's been 3 months since your last service and I'd like to extend our offer for the additional services we recommended. Let me know if we can get your Toyota in here soon!

Jim

Example B

John, it's Jim at Heritage Toyota. Just wanted to remind you of our additional services discounts. It's been three months since we made our recommendation and we'd like to extend our discount to you a little longer. Please call to schedule an appointment so you don't miss out on this great offer!



SECOND CHANCE // DID YOU KNOW? CARD



Copy:

Have you declined recommended services within the last 6 months?

We know it's not always the best time to do some of the necessary services your vehicle needs to keep it running smoothly, but we are concerned about you and your safety while driving. Ask about our special discounts for declined services.

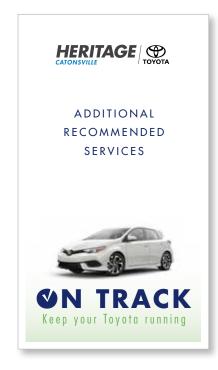
Infographic or list of consequences of not servicing your car regularly.

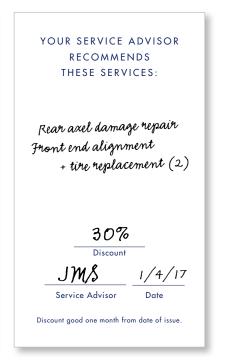




SECOND CHANCE // VOUCHER/PRINTED COME BACK CARD







SECOND CHANCE // BUTTON AND RO STICKER





Ask us how to SAVE up to

WHEN YOU SCHEDULE
ADDITIONAL
RECOMMENDED
SERVICES

ON TRACKKeep your Toyota running



RED DOT // EMAIL HEADER AND BUTTON

Header: 48 Hour Red Dot Sales Event

Headline: 48 Hours to Save Big!

Subhead: Every vehicle marked with a Red Dot is priced to sell!

Save thousands on already discounted models!

Visual: Show several vehicles in pods with red dots and

reduced prices

Button: View Red Dot Inventory





Email Header











RED DOT // WEBSITE POP-UP



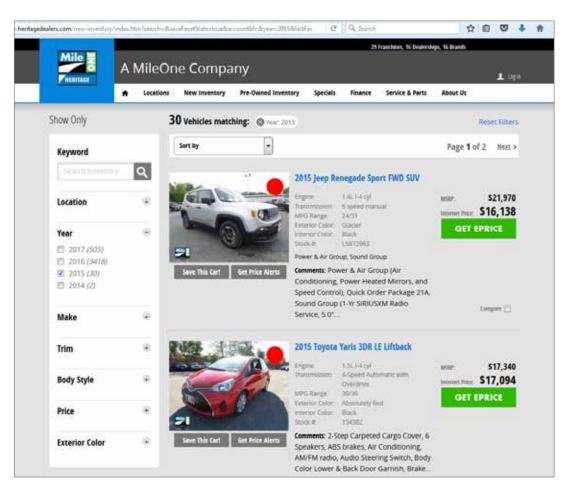


RED DOT // FACEBOOK



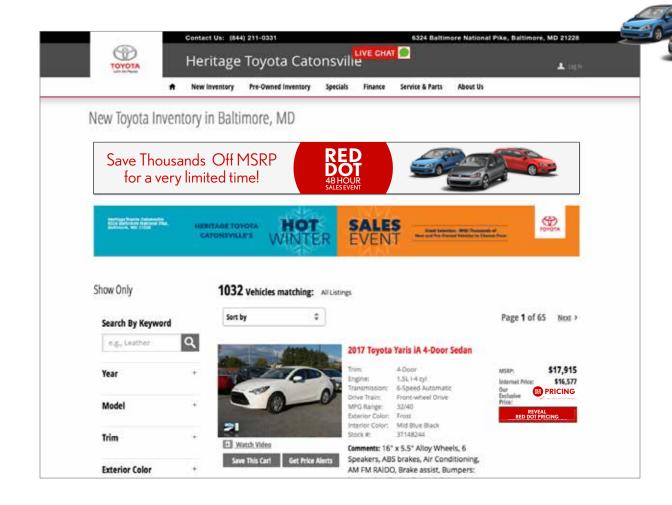


RED DOT // FILTERED INVENTORY





RED DOT // WEBSITE BANNER AND PRICING



RED DOT // WEBSITE DISPLAY BANNERS











RED DOT // GIVE-A-AWAYS









RED DOT // STORE INTERIOR MERCHANDISING



RED DOT // STORE EXTERIOR MERCHANDISING



RED DOT // ROOF TOPPERS AND VINYL BANNER



RED DOT // SCRATCH-OFF CARDS





RED DOT // BUS SHELTER ADVERTISING

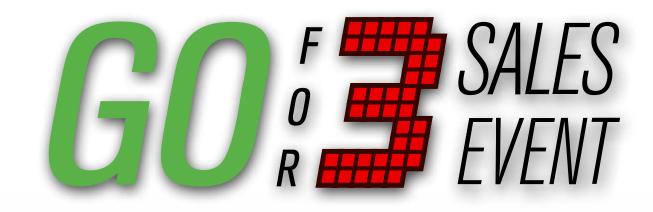




RED DOT // SERVICE SPECIAL SPINNER







GO[3







GO FOR 3 // EXTERIOR POLE BANNERS











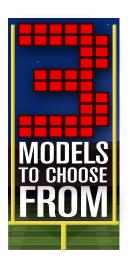












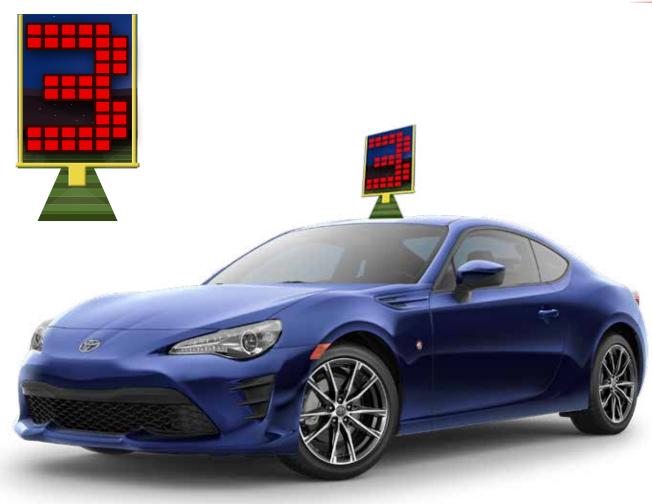






GO FOR 3 // VEHICLE TOPPERS





GO FOR 3 // BUTTONS AND TIE





GO FOR 3 // DEALERSHIP INTERACTIVE GAME





GO F SALES EVENT

CORNHOLE FIELDGOAL!

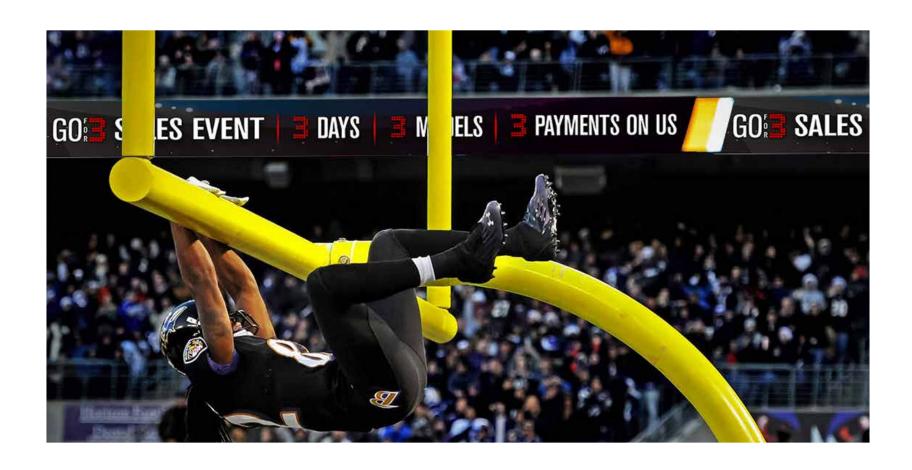
You get 3 tries to land a corn bag on the board to receive a discount on your next service!

YOU COULD SCORE UP TO 15% OFF YOUR NEXT 3 SERVICES

- Discounts equal the area in which the bag lands.
- If a bag is touching two areas, you recieve the larger discount!
- Land more than one bag and recieve that discount on your next service.
- Land all 3 and receive the largest discount scored on your next 3 services!







GO FOR 3 // EMAIL

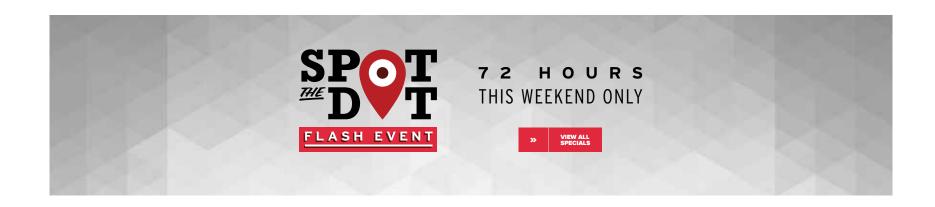






SPOT THE DOT // FLASH FRAME





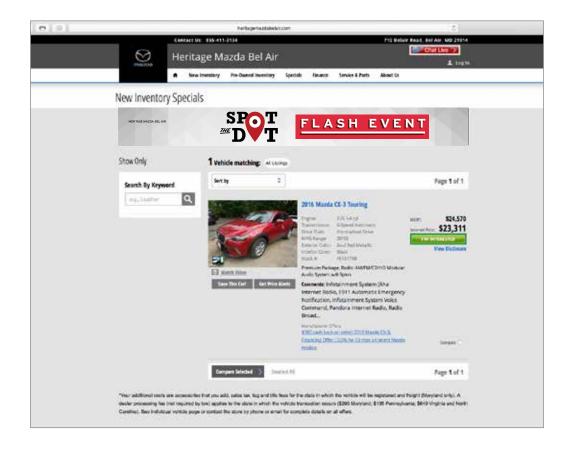
SPOT THE DOT // FACEBOOK





SPOT THE DOT // BANNER





SPOT THE DOT // EMAIL





SPOT THE DOT // BUTTON AND RO STICKER







SPOT THE DOT // STORE INTERIOR MERCHANDISING





SPOT THE DOT // BANNER











SPOT THE DOT // SERVICE SPINNER





SPOT THE DOT // GIFT CARDS









X MARKS THE TRUCK // POSTER





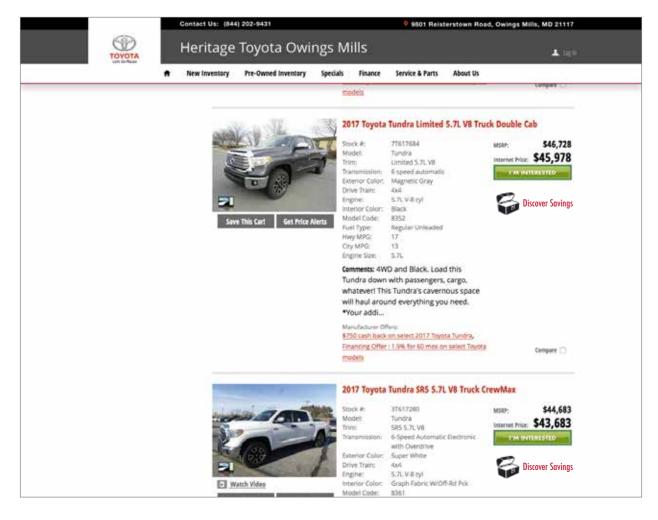
X MARKS THE TRUCK // FLASH FRAME





X MARKS THE TRUCK // WEBSITE PRICING





X MARKS THE TRUCK // VINYL LOT PATH







X MARKS THE TRUCK // TRUCK FLAG



X MARKS THE TRUCK // TRUCK BED SIGN











X MARKS THE TRUCK // STORE EXTERIOR BANNERS









X MARKS THE TRUCK // STORE INTERIOR MERCHANDISING





X MARKS THE TRUCK // BUTTON



