

**YOU HAVE A CHOICE**  
**WHEN CHOOSING YOUR**

**NEXT**

**BODY SHOP**



**You will receive the finest quality repairs available.** These repairs are made possible only by our continued dedication to the collision industry.

*One family at a time.*  
**RUSSEL**  
AUTOMOTIVE

**MileOne**  
A MileOne Company

# FOR US, SATISFYING OUR CUSTOMERS IS THE MOST IMPORTANT GOAL WE HAVE

- **We work with all insurance companies.**
- Some insurance companies may want you to visit their drive-in claims center before having your car repaired. You can do this, or you may leave your car at our shop and ask that the insurance company inspect the car here.
- You have the right to go to the repair shop of your choice. Your insurance company cannot require you to go to a particular shop.
- Differences in repair estimates are common. A lower estimate may not include all necessary work. If you're not sure why one estimate is different from another you've received, please ask us.
- **Lifetime Warranty**
- We are most familiar with your vehicle.
- We have easy access to all OEM parts and repair procedures.
- Direct repair facility for most insurance companies.
- **Rental vehicles immediately available at all locations.**
- Environmentally friendly water-based paint that duplicates factory finish.
- **Latest repair equipment technology.**
- Continuous training.
- **We accept all insurance estimates.**
- We continuously monitor CSI and ours is among the highest in our markets.

If you have any questions, please ask us. Our trained professionals are ready and willing to help you in any way they can. Thank you for coming to our shop!

**WWW.RUSSELCOLLISIONCENTER.COM**

## **BALTIMORE**

1501 South Caton Avenue  
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**WE WORK ON ALL MAKES AND MODELS.**

